



n8n Webhook Debug Triage Sheet

Work down the list. Stop at the first one that is wrong.

START HERE, BEFORE YOU TOUCH A SINGLE NODE

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Did the request arrive anywhere at all?

Point the sender at a webhook tester first. If nothing lands there either, the problem is on the sending side and no amount of fiddling inside n8n will fix it. If it does land, you now have the exact method, headers and body to compare against.

THE TWO URLS, AND WHEN EACH ONE IS LISTENING

URL	REGISTERED WHEN	WHERE THE DATA SHOWS UP
Test	You have Listen for Test Event running, or you execute the workflow by hand, and the workflow is not active	In the editor, live
Production	The workflow is active (newer n8n calls this published)	Executions tab only, never the editor

THEN CHECK THESE, IN ORDER

- ☐ **Right URL?** Copy it out of the node itself, not from memory or an old note. Test and production paths differ.
- ☐ **Workflow active?** A production URL does nothing while the workflow sits inactive.
- ☐ **Looking in the right place?** Production runs never appear in the editor. Open Executions.
- ☐ **Method match?** The node accepts DELETE, GET, HEAD, PATCH, POST and PUT, but only the one it is set to. A sender POSTing to a GET node gets nothing.
- ☐ **Auth lined up?** Options are None, Basic, Header and JWT. If the node expects credentials the sender is not sending, the request is refused before your logic runs.
- ☐ **Payload under 16 MB?** That is the documented maximum. Large file posts fail here and the cause is not obvious.
- ☐ **Sender timing out?** That is the response mode, not the trigger. Immediately replies at once, When Last Node Finishes waits for the whole run, or use a Respond to Webhook node.
- ☐ **Data shape as expected?** Compare the tester capture against what the execution received. If they differ, the sender changed something, not n8n.

Catch the request first, then debug. Free tester and the full walkthrough at jen8n.com/free-webhook-tester

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LET AI HANDLE THE BUSYWORK